### <u>Pikes Peak State College</u>

### Skills List

### All competencies will need to be either demonstrated or described by the student.

Date	Mentor Initials	Skill	Comments
Office Procedures			
		Greets Clients	Pass / Fail
		Demonstrate proper appointment scheduling and ability to make appointments.	Pass / Fail
		Prepare appropriate forms and certificates for signature.	Pass / Fail
		Admit patient	Pass / Fail
		Discharge patient	Pass / Fail
		Perform basic filing and retrieving of medical records.	Pass / Fail
		Perform basic veterinary medical record keeping procedures.	Pass / Fail
		Demonstrate elementary computer skills	Pass / Fail
		Utilize basic medical terminology and abbreviations.	Pass / Fail
		Perform basic invoicing, billing, and payment on account procedures	Pass / Fail
		Answer and direct phone calls	Pass / Fail
		Recognize and respond appropriately to veterinary medical emergencies by notifying the appropriate personnel.	Pass / Fail
		Request records and information from other veterinary facilities.	Pass / Fail
		Inventory supplies	Pass / Fail

Restock shelves	Pass / Fail
Perform basic filing and retrieving of medical records, radiographs, lab reports, etc.	Pass / Fail
Demonstrate knowledge of basic sanitation and disinfection techniques of animal kennels and bedding, exam rooms, hospital facilities, and surgical suites.	Pass / Fail
Communication and Client Rel	ations
Develop effective client communication skills	Pass / Fail
Professional communication (written and electronic) with clients and colleagues.	Pass / Fail
Describe the roles and responsibilities of each member of the veterinary health team and the important part that each play in the delivery of excellent care.	Pass / Fail
Understand the human-animal bond and responding to clients in various stages of grief.	Pass / Fail
Demonstrate appropriate use of ethical electronic communication in the workplace (cell phone usage, text messaging, social networking, digital photography, etc.)	Pass / Fail
Pharmacy and Pharmacolo	gy
Recognize legal issues involving all drugs (controlled and non-controlled) in the workplace.	Pass / Fail
Recognize general types and groups of drugs and demonstrate proper terminology.	Pass / Fail
Differentiate prescription drugs from over-the-counter and describe proper label requirements.	Pass / Fail
Label and package dispensed drugs correctly.	Pass / Fail
Store, safely handle, and dispose of biological and therapeutic agents, pesticides, and hazardous waste.	Pass / Fail
Perform inventory control procedures including restocking supplies and checking expiration dates.	Pass / Fail
Reconstitute vaccines and be familiar with proper protocols.	Pass / Fail

Describe possible routes and methods of drug and vaccine administration and demonstrate appropriate restraint for such protocols.	Pass / Fail
Examination Room Procedu	<u>res</u>
Place and remove small animals from cages.	Pass / Fail
Place and restrain small animals on tables and floor	Pass / Fail
Safely apply a canine safety muzzle.	Pass / Fail
Safely apply a feline safety muzzle.	Pass / Fail
Apply an Elizabethan collar	Pass / Fail
Apply a restraint pole	Pass / Fail
Demonstrate standing, sitting, lateral, sternal, and dorsal restraint positions	Pass / Fail
Recognize when to alter normal restraint for compromised patients in the exam room and describe appropriate action or personnel to notify.	Pass / Fail
Restrain birds, rabbits, pocket pets, reptiles, and other exotics (if applicable)	Pass / Fail
Determine and record temperature, pulse, respirations, body condition score, and weight of patients.	Pass / Fail
CRT and normal mucous membrane evaluation.	Pass / Fail
Trim nails. DogCat	Pass / Fail
Express anal glands externally (under supervision)	Pass / Fail
Be able to properly identify the gender of small animal species.	Pass / Fail
External ear canal cleaning.	Pass / Fail
Apply ear medication	Pass / Fail

Apply eye medication	Pass / Fail
Take an accurate history and report chief complaint.	Pass / Fail
Small Animal Nursing	
Demonstrate knowledge of basic normal and abnormal animal behavior.	Pass / Fail
Utilize patient & personnel safety.	Pass / Fail
Identify potential Zoonotic diseases.	Pass / Fail
Describe isolation procedures.	Pass / Fail
Describe hazardous waste disposal.	Pass / Fail
Describe basic sanitation as associated with animal handling and clinical care.	Pass / Fail
Be familiar with OSHA standards.	Pass / Fail
Provide routine record-keeping and observation of hospitalized patients.	Pass / Fail
Demonstrate basic understanding of small animal anatomy.	Pass / Fail
Demonstrate basic understanding of common diseases.	Pass / Fail
Demonstrate basic understanding of common medical terms.	Pass / Fail
Monitor/restrain patients for fluid therapy and record observations.	Pass / Fail
Demonstrate understanding of a treatment plan.	Pass / Fail
Clean external ear canals	Pass / Fail
Administer oral liquid medication DOGCAT	Pass / Fail

Perform hand pilling. DOGCAT	Pass / Fail
Apply and remove bandages to healthy animals.	Pass / Fail
Perform therapeutic bathing and basic grooming.	Pass / Fail
Prepare food and prescription diets.	Pass / Fail
Demonstrate an understanding of euthanasia and postmortem care.	Pass / Fail
Surgical Preparation and Assi	sting
Prepare surgical equipment/supplies.	Pass / Fail
Sterilize instruments & sanitize supplies using appropriate methods.	Pass / Fail
Operate and maintain autoclaves.	Pass / Fail
Identify common instruments.	Pass / Fail
Identify common suture materials, types, and sizes.	Pass / Fail
Assist the veterinarian and/or veterinary technician with preparation of patients using aseptic technique.	Pass / Fail
Assist with positioning surgical patients.	Pass / Fail
Aid the veterinarian and/or veterinary technician with physical monitoring of recovering surgical patients.	Pass / Fail
Maintain the surgical log.	Pass / Fail
Maintain proper operating room conduct and asepsis.	Pass / Fail
Perform post-surgical clean up.	Pass / Fail
Fold surgical gowns and drapes.	Pass / Fail

Maintain operating room sanitation and care.	Pass / Fail
<u>Laboratory Procedures</u>	
Collect voided urine samples.	Pass / Fail
Determine physical properties of urine including color and clarity.	Pass / Fail
Assist in the collection of blood samples with restraint and supply preparation.	Pass / Fail
Identify common blood tubes used in veterinary medicine.	Pass / Fail
Collect voided fecal samples for examination.	Pass / Fail
Prepare fecal flotation solutions and set up fecal flotations and direct smears.	Pass / Fail
Understand the role of the veterinary assistant in necropsy procedures.	Pass / Fail
Explain how to handle rabies suspects and samples safely.	Pass / Fail
Handle disposal of deceased animals.	Pass / Fail
Assist in the preparation of various specimen staining techniques.	Pass / Fail
Identify external parasites Mites Lice Fleas Ticks	Pass / Fail
Prepare and spin microhematocrit tubes for evaluation by DVM or veterinary technician.	Pass / Fail
Ensure all laboratory results are accurately recorded.	Pass / Fail
Stock laboratory supplies.	Pass / Fail
File laboratory reports	Pass / Fail
Maintain laboratory log	Pass / Fail

	Radiology & Ultrasound Ima	ging
	Follow recommended safety measures.	Pass / Fail
	Assist the veterinarian and/or veterinary technician in completion of diagnostic radiographs and ultrasound including the restraint, preparation and positioning of patients.	Pass / Fail
	Maintain quality control.	Pass / Fail
	Label, file, and store film and/or digital radiographs.	Pass / Fail
	Properly care for radiography equipment.	Pass / Fail
	Care and maintenance of film cassettes and screens (optional).	Pass / Fail
	Know safety techniques for handling processing chemicals (optional).	Pass / Fail
	Assist in the processing of diagnostic radiographs using manual dipping tank processing OR automatic processing OR digital processing.	Pass / Fail
	Maintain radiograph log.	Pass / Fail
Notes:		